

Privacy Policy

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If you are a visitor to an AppInMail Website or a customer of AppInMail, then except as expressly set forth below, this Privacy Policy applies to your use of such Website or AppInMail Services.

At AppInMail, we respect the privacy rights of our users and recognize the importance of protecting the personal information we collect about you. This Confidentiality Policy is intended to inform you about the methods of collecting and using your Personal Data by APPINMAIL, as well as your rights in terms of the protection of personal data under applicable European national legislation and European Regulation 2016/679 of 27 April 2016 regarding the protection of data, called "GDPR".

The entity processing your data is APPINMAIL S.A.S. APPINMAIL SAS *Société par action simplifiée* Simplified Stock Company governed by French law with a capital of 1 400 000 euros, the registered office of which is located 26 av Claude Velleufaux 75010 Paris, FRANCE under the number 813 385 739.

EURO Wallet is a service of MANGOPAY S.A. with its own privacy policy, you can find it here <https://www.mangopay.com/privacy/>

As used in this Privacy Policy, "appinmail.io", "us", and "we" refer to AppInMail company. The "Websites" means any appinmail.io websites (including without limitation www.appinmail.io, ant.appinmai.io, appinmail.cash, and any successor URLs, related domains and subdomains), and the "ANT Platform" means Stripo email template editor, in each case in whatever format it may be offered now or in the future. The Websites and editor are collectively referred to herein as the "Stripo".

Information we collect and personal data processed by AppInMail

If you have an AppInMail self-generated email consultation account

When anyone send you an EAC email a temporary account is created in AppInMail Registry with nothing else than a right to access to the content sent by the sender. When you accept to read this content, a cookie is created on your computer to allow you to access to this content. This is a technical necessity to let you access to the content sent to you.

If you have an AppInMail full registration

When a higher level of identity is required to access to some content the self-generated consultation account is not enough and a request to input more personal data is requested. This mainly pertains to your identifiers on the Partner Site (allowing you access to partner services), ant.appinmail.io site require more information as your identification data

(specifically your last name, first name, address, date and place of birth) and as the case may be, an identity document as well as any document of proof that may be required to use the services. This data is transmitted to MANGOPAY from your personal online area on the Partner site through MANGOPAY's API.

If you have AppInMail EURO Wallet

The creation of EURO Wallet involves a higher level of security and identification, the information stored by AppInMail are only your last name, first name, address, date and country of residence). All other information is stored by MANGOPAY as identity documents and any of the documents needed to comply with the KYC procedure through MANGOPAY API.

Obligatory data is indicated in a visible manner on the collection forms on the site. If you refuse to provide the obligatory Data, your subscription to the services may be refused or the services may be suspended.

Furthermore, MANGOPAY processes payment data and data regarding the functioning of your account (this data is generated when you use the services), as well as data related to managing payment fraud.

Additionally, Personal Data related to you is collected and processed: when you registered with MANGOPAY services and open an account (payment account or electronic money account); when you use the services and the account is managed; for managing your personal online area; during authentication to access your account or transmit instructions for payment; for managing your request for help or claims; to carry out the obligations in terms of the fight against money laundering and the financing of terrorism; for fraud management.

All EURO transactions are stored by MANGOPAY. Each EURO transaction creates a receipt of the transaction stored by appinmail and sent to you by email.

If you have AppInMail @NT Wallet

@NT Wallet cannot be created without a EURO Wallet, then all data for EURO Wallet are stored as described in section EURO Wallet, additionally all transactions between @NT Wallet are stored by wallet.appinmail.io, each transaction creates a receipt of the transaction stored by appinmail and sent to you by email.

Extended account

In case a partner application requests extended information, this application may collect additional information, please refer to the privacy policy of this application.

PIS account

In case you bought services or products by using AppInMail platform you will automatically have a PIS account (Partner Information System). This account defines you as a customer, a provider, a reseller. You have access to this information by at the address partner.appinmail.io, this site stores all the information related to your product/services distributed by the appinmail network.

ProMail account

As soon as you have an AppInMail account an instance of the application ProMail is provided to you for free. This instance is the Web Based application storing all your AppInMail messages, you can also connect third party mailbox. All the information is stored in a specific encrypted personal space.

Payment information

When you purchase the Services, we will also collect transaction information, which may include your credit card information, billing address, and other payment-related information like PayPal account details, transaction ID, invoices. When you make a purchase using your banking card, any credit card information you provide is collected and processed directly by our payment processor MANGOPAY through their MANGOPAY Checkout service. We never receive or store your full credit card information.

MANGOPAY commits to complying with the Payment Card Industry Data Security Standard (PCI-DSS) and using industry standard security. MANGOPAY may use your Payment Information in accordance with their own Privacy Policy here:

<https://www.mangopay.com/privacy/>

Technical information

We automatically collect information on how you interact with the AppInMail, such as the IP address from which you access the account, date and time, information about your browser, operating system and computer or device, pages viewed and items clicked. We may also collect location information, including location information automatically provided by your computer or device. We use cookies and similar technologies to collect some of this information.

Third Party Platforms. We may collect information when you interact with our advertisements and other content on third-party sites or platforms, such as social networking sites. This may include information such as “Likes”, profile information gathered from social networking sites or the fact that you viewed or interacted with our content.

Customer Data

By using EAC Technology or AppInMail website, you may submit various types of information and data for hosting and processing purposes (“Customer Data”). Customer Data may include, without limitation, (a) Textual data and (b) uploaded images to hosting server in order to be used in some application created with the EAC Technology or VDOM applications.

How we use the information we collect

AppInMail Registry information

Identification information are used for accessing EAC Content or Web application using AppInMail SSO services are stored in the AppInMail registry application and you have a permanent access to it by using the admin.appinmail.io Web application. All your data are portables and exportable as a JSON data structure.

Other information

- To provide, maintain and improve the AppInMail services and our other products and services, including to operate certain features and functionality of AppInMail (for example, by remembering your information so that you will not have to re-enter it during this or subsequent visits);
- To process your inquiries and otherwise deliver customer service;
- To process your payments;
- To control unauthorized use or abuse of AppInMail and our other products and services, or otherwise detect, investigate or prevent activities that may violate our policies or be illegal;
- To analyze trends, administer or optimize AppInMail, monitor usage or traffic patterns (including to track users' movements around AppInMail) and gather demographic information about our user base as a whole;
- To communicate directly with you, including by sending you newsletters, promotions and special offers or information about new products and services; and
- In the manner described to you at the time of collection or as otherwise described in this Privacy Policy.

Sharing Your Information with Third Parties

We do not sell, trade, share or transfer your personal information to third parties except in the following limited circumstances:

- We may share your personal information with our parent companies, subsidiaries, and affiliates;
- We may share your personal information when we have a good faith belief that access, use, preservation or disclosure of such information is reasonably necessary to (a) satisfy any applicable law, regulation, legal process or enforceable governmental request, (b) enforce a Customer Agreement, including investigation of potential violations thereof, or (c) protect against imminent harm to our rights, property or safety, or that of our users or the public as required or permitted by law;
- We may share your personal information with third parties (including our service providers and government entities) to detect, prevent, address fraud or security or technical issues;
- We may share your Payment Information to process your payments; and
- We may share your personal information with a third party if we have your consent to do so.

We may also share aggregated or anonymized information with third parties for other purposes. Such information does not identify you individually, but may include usage, viewing and technical information such as the types of AppInMail customers and users generally use, the configuration of their computers, and performance metrics related to the use of AppInMail which we collected through our technology. If we are required under applicable

law to treat such information as personal information, then we will only disclose it as described above. Otherwise, we may disclose such information for any reason.

Other Access to or Disclosure of Your Information

AppInMail may also contain links to third-party websites. This Privacy Policy applies solely to information collected by us. Even if the third party is affiliated with us through a business partnership or otherwise, we are not responsible for the privacy practices of such third party. We encourage you to familiarize yourself with the privacy policies of such third parties to determine how they handle any information they separately collect from you. Please be aware that we do not warn you when you choose to click through to another website when using AppInMail.

The Websites contain features that enable you to post reviews, comments or other content that is publicly viewable. You should be aware that any personal information you submit as part of those posts can be read, collected, or used by other visitors to the Websites, and could be used to send you unsolicited messages. We are not responsible for the personal information you choose to publicly post on the Websites.

You have choices regarding the information we collect and how it's used

This section describes key controls for managing your privacy across our services. All your personal information regarding access are stored in admin.appinmail.io.

Opt-Outs. We may provide you with the opportunity to “opt-out” of having your personal information used for certain purposes when we ask for this information. If you decide to opt-out, we may not be able to provide certain features of AppInMail to you.

Due to the EAC Technology when you Opt-outs and you receive a new EAC Email the procedure of recreating a self-generated account is done to allow you to access to the content sent to you. **As soon as you read the EAC Content you MUST accept to activate the self-generated account.**

Communication Preferences. If you no longer wish to receive our newsletter and promotional communications, you may opt-out of receiving them by following the instructions included in such communications. Please note, however, that you may be unable to opt-out of certain service-related communications.

Blocking Cookies. You can remove or block certain cookies using the settings in your browser but AppInMail may cease to function properly if you do so.

How We Respond to Do Not Track Signals. Your Web browser may have a “do not track” setting which, when enabled, causes your browser to send a do not track HTTP header file or “signal” to each site you visit. At present, AppInMail does not respond to this type of signal.

Accessing and Updating Your Personal Information

When you AppInMail, we make good faith efforts to provide you with access to your personal information upon your request and either provide you the means to correct this information if it is inaccurate or to delete such information at your request if it is not otherwise required to be retained by law or for legitimate business purposes. You may access, review, correct, update, change or delete your information at any time. To do so, please contact us at contact@appinmail.io with your name and the information requested to be accessed, corrected or removed, or if you are using the Service, sign in to your account on admin.appinmail.io, go to your profile, and make the desired changes. We may decline to process requests that are unreasonably repetitive or systematic, require disproportionate technical effort (for instance, requests concerning information residing on backup servers), jeopardize the privacy of others, would be extremely impractical, or for which access is not otherwise required. In any case where we provide information access and correction, we perform this service free of charge, except if doing so would require a disproportionate effort. We may retain your information as necessary to support AppInMail, comply with our legal obligations or resolve disputes. Note that content you post may remain on AppInMail even if you cease using AppInMail or we terminate your access to AppInMail.

Third Parties

Security, Privacy and Compliance Information for AppInMail

AppInMail engages certain onward subprocessors that may process personal data submitted to AppInMail services. These subprocessors are listed below, as may be updated by AppInMail from time to time:

- OVH SA
- Google Ireland Ltd
- MANGOPAY SA
- Microsoft SA
- VDOM Research Ltd

Changes to the Privacy Policy

We reserve the right to change our Privacy Policy at any time. If we make changes, we will post them and will indicate on this page the policy's new effective date. If we make material changes to this policy, we will notify you by email or through notice on AppInMail.

Security

The security of your personal information is important to us. We maintain a variety of appropriate technical and organizational safeguards to protect your personal information. We limit access to personal information about you to employees who we believe reasonably need to come into contact with that information to provide products or services to you or in order to do their jobs. Further, we have implemented reasonable physical, electronic, and procedural safeguards designed to protect personal information about you. When you enter sensitive information (such as your password), we encrypt that information in transit using industry-standard Transport Layer Security (TLS) encryption technology. No method of transmission over the Internet, method of electronic storage or other security methods are

one hundred percent secure. Therefore, while we strive to use reasonable efforts to protect your personal information, we cannot guarantee its absolute security.

For Subscribers

- We don't use false or misleading subjects or email addresses;
- Identify the message as an advertisement in some reasonable way;
- Monitor third-party email marketing services for compliance, if one is used;
- Honor opt-out/unsubscribe requests quickly;
- Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails, you can email us at contact@appinmail.io or unsubscribe from email (press the button "Unsubscribe" in footer) and we will promptly remove you from ALL correspondence.

Your Consent

BY USING OUR SITE, YOU ACCEPT OUR PRIVACY POLICY.

Contact Us

Please contact us if you have any questions about these Terms.

AppInMail SAS, 26 av Claude Vellefaux 75010 PARIS, FRANCE

contact@appinmail.io